At Catholic Medical Center, we take tremendous pride in our mission to provide health, healing, and hope to patients and their families in a manner that offers innovative high quality services, compassion, and respect for the human dignity of every individual who seeks or needs our care. This mission is built on the five pillars represented in the following pages: People, Service, Quality, Finance and Growth.

Throughout this Annual Report you will read about the accomplishments of our remarkable People. Every day, our board members, physicians, healthcare providers, staff and volunteers work to deliver compassionate excellence to our patients, striving to provide them with an experience that makes them feel involved, informed, supported and cared for.

Our mission at CMC is a pledge to quality care and the finest experience to all patients regardless of their ability to pay. Our Service pillar speaks to the community health services offered through CMC. These programs provide prenatal care for low income women, primary care for refugees, oral healthcare for low income or uninsured children and adults, healthcare for the homeless of our city, and medication assistance for those who are unable to afford lifesaving medications. CMC consistently sets the bar for community support in New Hampshire, investing more than $65 million in services last fiscal year.

The Quality pillar encompasses the technology, innovation, and caliber of care we provide our patients – and have been providing them for decades. CMC leads the way in many areas, and you'll read more about the ways we’ve been pioneering heart care for 30 years. CMC was honored in many ways in fiscal year 2016 for the quality of the care delivered to our patients, which are listed on the back cover of this report.

The Finance pillar describes an organization that is well managed and has strong donor support – two important factors to enable the work that we do. The strength of our finance pillar allows CMC to invest in lifesaving technologies, skilled providers, and community initiatives that keep quality, compassionate healthcare close to you and your family.

Of course, this report looks ahead as well as back. Our Growth pillar focuses on the strategies that support Catholic Medical Center’s programs and services for the future. In addition to growth in the last fiscal year, our exciting plans for the future involve invigorating collaborations, the expansion of existing services, and the creation of new programs and facilities to help us better meet the needs of our patients and their families.

On behalf of Catholic Medical Center’s board, physicians and staff I want to thank you for your support. I hope that you enjoy reviewing our annual report and take pride in knowing CMC is here for you.

Joseph Pepe, MD
President & CEO
facts

467 Doctors

187,008 Hospital Inpatient & Outpatient Visits

603 Open Heart Surgeries

38 Sub-specialties

68,222 Non-invasive Cardiac Procedures

1,006,435 Lab Tests

1,072 Births

9,923 Total Surgeries
Mission
The heart of Catholic Medical Center is to provide health, healing, and hope in a manner that offers innovative high quality services, compassion, and respect for the human dignity of every individual who seeks or needs our care as part of Christ’s healing ministry through the Catholic Church.

Values
- Treat others with compassion and promote social justice and equality
- Understand and believe human dignity with respect to the sanctity of human life from conception to natural death
- Continually strive for excellence in what we do in regards to quality, patient safety, continuum of care, palliative care, hospice, and more.
- Respect patients, family and each other
- Promote patient-centered care with special attention to the poor, underserved and vulnerable

Vision
Guided by our Mission and Values, we are committed to becoming the finest customer experience, lowest cost, best outcome provider in the region.

History
Catholic Medical Center was established in 1974 with the merger of Notre Dame Hospital and Sacred Heart Hospital, both Manchester-based Catholic institutions founded in the 1890s. CMC is a not-for-profit, tax-exempt, acute care hospital with 300 full-service licensed beds and an affiliated medical staff of over 500 physicians serving residents throughout greater Manchester and New Hampshire. CMC serves some of the most critically ill patients in the state and has led the region and nation in pioneering innovative procedures and treatments, especially for complex heart cases and newborns with special medical needs.
The Daisy Award is given to a nurse who demonstrates kind and compassionate care to patients. With our thanks, we congratulate:

Andrea Gagnon, RN – Murphy Unit
Emily Warner, RN, BSN – RMU

Golden Heart Award is given quarterly to an individual or team who:

Creates a community of caring and consistent customer service excellence

Has a positive attitude, takes initiative, and is proactive
Fosters collaboration and teamwork

Congratulations and thank you to our Golden Heart winners:

Priscilla Hamilton, RN Parish Nurse Program – Q1 (9/15)
Barbara Barton, RN Director C100 – Q2 (12/15)
Jennifer Russell – Occupational Therapist – Q3 (3/16)
CMC Anatomic & Clinical Pathology Laboratories – Q4 (6/16)

Employee Service Awards were presented to employees who exhibit distinguished service and dedication to CMC’s mission, vision and values.

Clinical Excellence Award – Patient Transfer Team
Mission Award – Geraldine Paquette
Quality Award – Perinatal Quality Team
President’s Award – Deb Lemire
Patient Experience Award – Marian Lavoie

President & CEO Joseph Pepe, MD was named among Becker’s Hospital Review’s 100 Physician Leaders to Know 2015, 100 Physician Leaders of Hospitals and Health Systems 2015, and 130 Nonprofit Hospital & Health System CEOs to Know, 2015.

Caregivers At a Glance

467 doctors
118 Allied Health Professionals
762 RNs
259 LPNs and LNAs
273 volunteers gave 35,499 hours of service valued at $694,977
$65,944,179 in Value to the Community

CMC’s compassionate care extends beyond the advanced clinical services we offer patients in our facilities. We are in the community, supporting vital programs and services to meet health needs of the most vulnerable and medically underserved populations.

Between July 1, 2015 and June 30, 2016 (FY 2016), CMC provided more than $65.9 million worth of care to our community. CMC’s level of community benefits historically exceeds the average for U.S. hospitals (as a percentage of revenue) and is among the highest in the state. Please read our complete Community Benefits Report at catholicmedicalcenter.org.

Subsidized Health Services
CMC underwrites these services through its own funding, as well as donor and grant support, to increase access to care for those in need:
- Behavioral Health Services
- Poisson Dental Facility
- Primary Care Services (underserved & underinsured)
- Pregnancy Care Center
- Special Care Nursery

Community Health Improvements
Based on needs identified in the Greater Manchester Community Health Needs Assessment, CMC provides community-based health education, prevention and supportive programs, including:
- Community health education, fitness classes and support groups
- Health screenings at little or no cost to community members, including breast, cervical and skin cancer screenings
- Medication Assistance Program
- Outreach and enrollment assistance for Medicaid and other government sponsored programs
- Fertility Health Education Services
- Patient transportation services
- Healthcare for the Homeless
- Wellness Programs
- Parish Nurse Programs

*Other community benefits include: leveraged revenue, health professions education, financial contributions, community-building activities and clinical research.
In 1986, Londonderry resident Pauline Bresko had to have bypass surgery. One of her priorities was to get that advanced care close to home so she could be near her children during recovery. She chose to have her procedure at CMC and became one of the first patients to have a bypass procedure at the newly created cardiac surgery program.

“Thirty years ago, there was no alternative program to service the needs of cardiovascular patients in this community,” recalls Dr. Louis Fink, Medical Director of the New England Heart & Vascular Institute. “Heart disease was, and still is, the leading cause of death globally. CMC had a cardiac catheritization lab that helped to detect heart disease, but we did not have a cardiothoracic surgery program. It was a natural progression to evolve our service offering for patients in our community.”

Today, CMC’s cardiac program has evolved into the renowned New England Heart & Vascular Institute, offering some of the most technically advanced surgical options in the region. The complex bypass surgery Pauline had in 1986 is far less invasive today with state-of-the art instruments and techniques and a quicker, less painful recovery. “We have lots of brain power around complicated patients,” says Peggy Lambert, RN, MS, MBA, RN CCRN-K who was a nurse in the ICU in 1986. Today Lambert is the Executive Director of CMC’s Critical Care Services. “Our physicians are not satisfied with the status quo, which is why you see our doctors leading new treatments.”

Cardiothoracic surgeons Benjamin Westbrook, MD, FACS, Yvon Baribeau, MD, FACS and David Caparrelli, MD, FACS have helped make CMC one of the top centers in the U.S. for beating heart surgery, which allows surgeons to perform cardiac bypass without relying on a heart-lung machine. Beating heart surgery reduces the risk of certain complications like stroke and other neurological impairment that can be related to traditional bypass surgery.

Other revolutionary, less invasive procedures include:

**Trans Aortic Valve Replacement (TAVR)** for elderly, high-risk patients with severe aortic stenosis.

**The CardioMEMS™ HF System**, an FDA-approved monitoring device for patients with congestive heart failure (CHF).

**The WATCHMAN™ Left Atrial Appendage Closure (LAAC) Device** for the management of atrial fibrillation (A-fib).

Whether it’s open heart surgery in 1986 or a cutting edge, minimally invasive procedure today, CMC’s goal is to lead at improving patient outcomes and quality of life. The New England Heart and Vascular Institute is now one of the top cardiac programs in the country; Pauline’s story is a testament to that commitment to excellence. “I feel completely blessed that I ended up with the doctors at CMC,” says Pauline. “They were all wonderful. I’m grateful I was able to raise my children and even raise some of my grandchildren. It’s given me great joy to be here to see each of them succeed and that’s really what it’s all about.”
CMC’s Board and Senior Leaders have a responsibility to keep our finances stable, despite an ever-changing healthcare market that’s pressured by unpredictable insurance demands and increasing technological demands. We’re pleased to report that our bond ratings remain stable with S&P issuing CMC an A- and Moody’s giving a Baa1. Both agencies give CMC a stable outlook.

### Statement of Revenues and Expenses
**Fiscal years ending June 30, 2016 and 2015 (in thousands)**

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Net patient revenues</strong></td>
<td>370,158</td>
<td>330,762</td>
</tr>
<tr>
<td><strong>Other revenue</strong></td>
<td>29,860</td>
<td>18,618</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$400,018</strong></td>
<td><strong>$349,380</strong></td>
</tr>
<tr>
<td><strong>Salaries, wages, and benefits</strong></td>
<td>216,216</td>
<td>194,420</td>
</tr>
<tr>
<td><strong>Supplies and other</strong></td>
<td>131,385</td>
<td>117,990</td>
</tr>
<tr>
<td><strong>Depreciation and amortization</strong></td>
<td>13,225</td>
<td>11,771</td>
</tr>
<tr>
<td><strong>NH Medicaid enhancement tax</strong></td>
<td>15,778</td>
<td>14,963</td>
</tr>
<tr>
<td><strong>Interest</strong></td>
<td>2,779</td>
<td>3,211</td>
</tr>
<tr>
<td><strong>Total Operating Expenses</strong></td>
<td><strong>$379,383</strong></td>
<td><strong>$342,355</strong></td>
</tr>
<tr>
<td><strong>Income from Operations</strong></td>
<td>20,635</td>
<td>7,025</td>
</tr>
<tr>
<td><strong>Nonoperating (losses) gains</strong></td>
<td>-245</td>
<td>3,675</td>
</tr>
<tr>
<td><strong>Excess of revenues over expenses</strong></td>
<td><strong>$20,390</strong></td>
<td><strong>$10,700</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cash and other current assets</strong></td>
<td>130,846</td>
<td>114,320</td>
</tr>
<tr>
<td><strong>Board designated long-term investments</strong></td>
<td>97,318</td>
<td>99,419</td>
</tr>
<tr>
<td><strong>Property, plant and equipment</strong></td>
<td>97,021</td>
<td>94,475</td>
</tr>
<tr>
<td><strong>Other assets</strong></td>
<td>34,968</td>
<td>35,087</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$360,153</strong></td>
<td><strong>$343,301</strong></td>
</tr>
<tr>
<td><strong>Current liabilities</strong></td>
<td>55,420</td>
<td>55,158</td>
</tr>
<tr>
<td><strong>Long-term liabilities</strong></td>
<td>221,552</td>
<td>173,157</td>
</tr>
<tr>
<td><strong>Unrestricted net assets</strong></td>
<td>74,941</td>
<td>106,340</td>
</tr>
<tr>
<td><strong>Temporarily restricted net assets</strong></td>
<td>396</td>
<td>330</td>
</tr>
<tr>
<td><strong>Permanently restricted net assets</strong></td>
<td>7,844</td>
<td>8,316</td>
</tr>
</tbody>
</table>
Catholic Medical Center’s commitment to our mission and values is evident in our numerous awards for quality and patient experience (see back cover). In today’s ever changing healthcare environment, CMC is transforming itself into a flexible, responsive health system that can adapt to the unpredictable pressures on the industry while meeting the needs of our community. We do this through investing in technologies, finding efficiencies and strengthening partnerships with our patients, staff, and other healthcare organizations in the region. Together, we are stronger, and we are moving closer to our goal of providing health, healing, and hope to all.

**FY16 Improvements**

Expanded access to care through:
- Teleneurology/ Telestroke Program with TeleSpecialists went live
- Pursued affiliation with Huggins Hospital and Monadnock Community Hospital
- Signed clinical affiliation agreement with Massachusetts General Hospital
- 157 new employees added in FY16 budget year
- All employed physicians accepted as providers in VA Veterans Choice program
- Opened E-400 wing with prototypical private hospital rooms
- Collaborated with Manchester Community Health Center to transfer operations of West Side Neighborhood Health Center to serve four times more people
- Launched on-line booking for select primary care providers through InQuicker
- Piloted Virtual Visits at Lakeview Internal Medicine

- Added 13 additional cardiac monitors to CVSU for a fully monitored 45 bed unit
- First in New England to conduct SAVI SCOUT® procedure for breast surgery
- First hospital in the Northeast to implement the new GORE®EXCLUDER® to treat patients suffering from an Illiac Aneurysm
- Expanded Sim Lab to two patient rooms with additional control & debriefing rooms
- Granite Health & Tufts Health Plan team up to offer Tufts Health Freedom Plan, making this new coverage available to employees of CMC, Concord Hospital, LRGHealthcare, Southern New Hampshire Medical Center and Wentworth-Douglass Hospital
- Opened Discharge Hospitality Lounge on level D

**Plans to Improve Patient Care**

Over the next five to seven years, CMC will strive to make significant changes to enhance our patients’ experience. Plans include:
- Expanding specialty services in convenient locations
- Enhancing partnerships with respected and trusted healthcare organizations
- Ensuring most of the patient rooms are private
- Constructing a new, easy access ambulatory center
Pay to the order of Catholic Medical Center $1,260.50

One thousand, two hundred sixty & 50/100 Dollars

Memo Breast Care Center SNHU Athletics
With the generous support of our donors – including our employees and providers – Catholic Medical Center is able to deliver on its mission. CMC gratefully acknowledges gifts totaling $1.3 million from individuals, foundations and government entities, local businesses, corporations, and educational institutions. Between July 1, 2015 and June 30, 2016, CMC received 1,081 gifts from 710 donors, including gifts from 312 new donors.

**100% of the Money Supports:**
- **CMC Breast Care Center** - patient education programs and non-invasive surgical technologies
- **Emergency Department** - life saving equipment and activity packs for children
- **Mom’s Place and Special Care Nursery** – parenting education programs for families and Books for Babies
- **NEHVI** – cardiac technology, vein treatment equipment, training facility upgrades, and a sound system to comfort patients undergoing cardiac procedures
- **Parish Nurse Program** – community health services including screenings for medically underserved populations
- **Pastoral Care** – patient and family spiritual guidance and support
- **Poisson Dental Facility** - oral health care for low-income children and adults
- **Pregnancy Care Center** – prenatal care for women and addiction recovery support for mothers and infants
- **Telemedicine** – software and equipment to help patients in rural communities receive the care they need without having to travel

CMC is now recognizing donors based on the calendar year, and not the fiscal year. This annual report recognizes gifts made between July 1, 2015 and December 31, 2016.
Catholic Medical Center gratefully acknowledges those individuals and corporations who have made gifts in support of CMC’s mission. Below you will find listed the individuals and corporations that made gifts from July 1, 2015 to December 31, 2015.

Pauline R. Amsden
John F. Anderson
Anesthesia Care Group, PC
Anonymous (12)
Anthem Blue Cross and Blue Shield

TRIBUTES
Special individuals have inspired others to make a gift to CMC. Those honored or remembered with a gift made in their name are listed here (gifts from July 1, 2015 to December 31, 2015).

In Memory of
Georgianna Aubin
Donald F. Aubin
Keith Axelson
Susan M. Brane
Nellie and Stephen Barber
Raymond and Patricia Waterman
Janet Beliveau
Maurice Beliveau
Betty G. Bourque
Robert and Carmelle LaRochelle
Joseph Cappalli
Keri and Paul Degen

* Indicates donor is deceased
In order to better recognize the generosity of our donors, in 2016 Catholic Medical Center established a Donor Society which recognizes donations at various giving levels based on total cumulative giving throughout the calendar year.

Catholic Medical Center gratefully acknowledges those individuals who have made gifts in support of CMC’s mission. Below you will find listed the individuals, corporations and foundations who are members of the 2016 Catholic Medical Center Donor Society (gifts made from January 1, 2016 to December 31, 2016).

**President’s Society**
- Our President’s Society reflects cash gifts from individuals who contributed $1,000 or more.

**Platinum ( $10,000 - $49,999 )**
- Kenneth and Grace Solinsky

**Emerald ( $7,500 - $9,999 )**
- Dr. Joseph and Anne-Marie Pepe

**Gold ( $5,000 - $7,499 )**
- Robert and Gretchen Christman

**Emerald ( $7,500 - $9,999 )**
- Dr. Joseph and Anne-Marie Pepe

**Gold ( $5,000 - $7,499 )**
- Robert and Gretchen Christman

**Indicates donor is deceased**
Dr. Powen and Maureen Hsu
Robert J. Larkin, MD

**Silver ($2,500 - $4,999)**
Anonymous (1)
Dr. Craig and Kristen Berry
Richard M. Bunker
Eleanor Wm. Dahar, Esq.
Dr. William and Jane Goodman
Sharon J. Hickey
Paul and Karen Mertzic
Caroline O’Sullivan and Bill Sturgis
Merrill and Gary Rosenfield
Alex and Lisa Walker

**Bronze ($1,000 - $2,499)**
Anonymous (1)
Frank and Irene Buhl
Drs. Jeffrey and Karen Calegari
Stephen Camann
Dr. Charles and Tracey Carrier
John and Maureen Cronin
Thomas and Pamela Della Flora
Dr. Robert Dewey and Ms. Pamela VanArsdale
Edward and Sarah Dudley
Leona L. Dudley, RN
Robert and Doreen Duhaime
Patricia Farrell
Drs. Louis Fink and Pamela Grich
Susan Hughes Flanagan
Peter and Connie Gosline
Thomas R. Groeleau
Marc Guillermette and Leza Sarrouf-Guillemette

**Circle of Hope ($500 - $999)**
Anonymous (4)
Adele Boufford Baker
Zubin S. Bativala, MD
Dr. Steven and Robin Beaudette
L. Paul Blais, Jr.
Celeste L. Bourque
Melissa L. Brown
Laurie J. Burnham
Peter and Mary Cataldo

**Circle of Healing ($250 - $499)**
Kerry A. Allen
Jessica Amaya Valencia
Anonymous (4)
Jessica Lamb Arvanitis
Nancy J. Beaudoin
Jeffrey F. Bleakley, MD
Claire S. Boisvert
Jarad A. Bowen
Robert L. Boyd
Brenda and Andrew Cannon
David J. Caparrelli, MD
Carolyn G. Caussey, MD
Colette M. Comtois
Michelle C. Considine
Dr. R. Scott and Judith Crandall
Dr. Stratton and Betsy Danes
Dawn M. Desilets
Dr. and Mrs. Sylvio L. Dupuis
Deborah S. Duvall
Lorrie L. Ellis
Arpie Evans
Tracey L. Fahie
Leandro J. Feo, MD

**Circle of Health ($100 - $249)**
Adele M. Ainsworth
Anonymous (15)
Drs. Sergio and Josefina Arambulo
Cindy F. Audet
Matthew A. Augeri
Suzanne M. Avella
Deborah E. Barnard
Susan J. Barnes, APRN
Robert and Nancy Beaurivage

Dr. Philip and Michelle Fitzpatrick
Bonnie L. Frisard
Marlene L. Garon
Emily K. Gaudette
Sandra A. Goddard
Denise M. Goonan
Eileen D. Gruenwald
Todd E. Grzywacz
Kathy M. Hebert-Morello
Gregory and Linda Hood
Richard T. Iannaccone
Toufic Imam, MD
Mary E. Jenkins
Karen E. Kennett
Lauren C. Ledoux
Celeste M. Legere
Peter and Barbara Letvinchuk
Neil A. Levesque
Jeanne-Marie Maher, MD, FACP
Dr. Patrick and Kate Mahon
Michelle L. McQuarrie
Gregory D. Opritza, MD
Lynne A. Ouellette
Heidi Paradis
Ellen M. Pitre
Jocelyn D. Poisson
Cheryl A. Proulx
Andrea Rathbone
Laura M. Raymond
Michelle L. Reynolds
Rachel L. Rousselle
Mary L. Smith
Tracy M. Tinker
Richard J. Tomolinos, MD
Susan L. Tremblay
Janet M. Troxel
Petronella A. Wilkey
Mary D. Wood-Gauthier
Lorrie B. Woodward
Andrew S. Wu, MD

* Indicates donor is deceased
The Aqueduct Technologies team, with CMC’s VP and CIO Tom Della Flora (in pink). The 2016 CMC Golf Tournament, presented by Aqueduct Technologies, raised more than $85,000 for CMC’s New England Heart & Vascular Institute, more than double raised in previous years.

Catholic Medical Center gratefully acknowledges those Corporations and Foundations who have made gifts in support of CMC’s mission. Our Corporate and Foundation Leadership Society recognizes Corporations and Foundations who contribute $5,000 or more in cumulative, annual gifts throughout the calendar year.

We want to thank our 2016 donors for gifts made from January 1, 2016 to December 31, 2016.

Corporate & Foundation Leadership Society

Diamond $50,000+
- The Flatley Foundation
- Foundation for Healthy Communities

Platinum $10,000 - $49,999
- Ann DeNicola Trust
- Aqueduct Technologies, Inc.
- Bedford Ambulatory Surgical Center
- Cogswell Benevolent Trust
- DCU for Kids
- Digital Federal Credit Union
- Eastern Bank
- Manchester Monarchs
- Minuteman Health, Inc.
- The Botnick Family Foundation/E&R Laundry & Dry Cleaners/Rick and Renee Botnick

Emerald $7,500 - $9,999
- Harvey Construction Corporation

Gold $5,000 - $7,499
- Bishop’s Charitable Assistance Fund, Inc.
- Central Paper Products Co., Inc.
- CMC – Continuing Medical Education
- Victor W. Dahar, PA
- Dartmouth-Hitchcock Manchester
- Devine, Millimet & Branch, PA
- Diocese of Manchester
- ITS, Inc.

Indicates donor is deceased
CMC Board member and Development Committee Chairman Matt Kfoury joined by Development Committee member and past CMC Board member Eleanor Wm. Dahar, Esq and friends support the 2016 CMC Gala Event to benefit CMC Maternal Health and Infant Services.

Corporate & Foundation Supporters
Abbott Executive Search, LLC
Adaptive Communications, LLC
Add-On Data
Al-Anon Support Group
Allscripts
American Medical Response
Androscoggin Valley Hospital
Apple Therapy Services, LLC
ARAMARK Healthcare
Arowsi
Arthur Getz Charitable Trust
Aruba/HPE
AutoFair Group
Baker, Newman & Noyes, LLC
Baron’s Major Brands, LLC
Belwether Community Credit Union
Bosse Future Capital Group
Boston Scientific Corporation
Catholic Charities New Hampshire
Citizens Bank
Clark & Leighton, PC
Colliers International NH
Consigli Construction
Dell, Inc.
Derry Medical Center
Dignard Architectural Services
Edwards Lifesciences Corporation
Eisenberg, Vital & Ryze Advertising
EMC Corporation
Enterprise Medical Recruiting
Executive Health & Sports Center
Fairpoint Communications
Fitzemeyer & Tocci Associates, Inc.
Freedom Energy Logistics
Fulcrum Associates, Inc.
Home Health & Hospice Care
Huggins Hospital
iHeart Media, Inc.
Jackson Lewis, PC
Joe Price Builders, LLC
L&B Construction, LLC
LabCorp
Lantheus Medical Imaging
Lavallee/Brensinger Architects, PA
Leopold Friedman & Ruth Friedman Foundation
Longchamps Electric, Inc.
Manchester Community College
Manchester Urology Associates, PA
Marsh USA, Inc.
McLane Middleton GPS
Medicus Healthcare Solutions, LLC
Merrimack Street Volvo
MetLife
MetLife Resources
Monadnock Community Hospital
Moore Center Services, Inc.
New Era Medicine, PLLC
New Hampshire Fisher Cats
New Hampshire NeuroSpine Institute
New Hampshire Orthopaedic Center
Nixon Peabody, LLP
Northeast Delta Dental
PrideStar EMS
Primary Bank
RBC Wealth Management
Red Thread
Ricoht USA, Inc.
RoundTowen Technologies
Saga Communications of New England, LLC
Saint Anselm College
Saint Anselm Hawk Hockey
Sibson Consulting
SilverTech
Southern New Hampshire University
Southern New Hampshire University Athletics
St. Jude Medical
Stone River Architects
Subsidium Staffing, Inc.
Synergy Neurorehab, PLLC
The Melanson Company, Inc.
The Mental Health Center of Greater Manchester
The Wild Rover Pub
Trinity Life Community
Tufts Health Freedom Plan
Voalte, Inc.
Well Sense Health Plan
William G. Frank Medical Gas Testing & Consulting, LLC
Aqueduct Technologies, Inc.
Belmont Hall & Restaurant
Beyond Basics Massage & Body Works, LLC
British Beer Company
Café Teresa
Canobie Lake Park
Capitol Center for the Arts
CMC – Community Outreach and Wellness
CMC – Marketing Department
CMC – Outpatient Rehabilitation Services at Dartmouth Commons
Cotton Restaurant
Crotch Mountain
Fratello’s Ristorante Italiano
Frederick’s Pastries
Gauchos Brazilian Steak House
Giorgio’s Ristorante & Bar
Golf & Ski Warehouse
Great NH Restaurants, Inc.
Great State Beverages, Inc.
Hilton Garden Inn Manchester Downtown
Hooked Seafood Restaurant
Ignite Bar & Grille
Keith Murphy’s Taproom & Diner
La Carreta Restaurant Mexican
Lozier Glass Gifts
Manchester Fire Department
Martignetti Companies of NH
Merrimack Street Volvo
Michelle’s Gourmet Pastries & Deli
Ooh Laa Spa
Palace Theatre
Passaconway Country Club
Piccola Italia Ristorante
Purple Finch Café
Runner’s Alley
Saga Communications of New England, LLC
Stonebridge Country Club
Story Land
The Common Man
The Foundry
The Majestic Theatre
The Puritan Backroom
The River 92.5/102.3
The Way We Cook
Uno Pizzeria & Grill
Water Country
XO on Elm

Corporate Gifts-in-Kind
Afterburn Hot Sauce & Beef Jerky
Amoskeag Beverages, LLC
Andrade Management Group, LLC
TRUSTS
Alice C. Jadda Trust
Annie Rowell Intervivos Trust
Benjamin Cohen Trust

TRIBUTES
Special individuals have inspired others to make a gift to CMC. Those honored or remembered with a gift made in their name are listed here (gifts from January 1, 2016 to December 31, 2016).

In Memory of
Beverly Burr
Scanada International, Inc.

Robert Buteau
Carissa D. Caron
Diane L. Lallamme

Robert H. Campbell
Margaret J. Adolt
Joseph Cappalli
Keri and Paul Degen
Joseph J. Connolly

Priester Aviation, LLC
Puii Alanie To
Yoga Variations, LLC

Colonel F.J. Cuddy, Jr., USMC

James DiBona
James L. Morgan, Jr.
Pam DiChiara
Melissa L. Brown

Robert D. Dinsmoor
Marjorie J. Dinsmoor

Elizabeth (Potter) Drew
Edward W. Drew
Rejean and Doris Duclos
Adela M. Ainsworth

Lee and Fay Dudley
Leona L. Dudley

Family & Coworkers Dying Tragically & from Serious Illnesses
Donna M. Dombranskas

Donald G. Ferren
Janet M. Parker-Ferren

Rev. James J. Foley, Jr.
Mary M. Foley

Ernest R. Gleason
Mary E. Gleason
Lawrence J. Guiney
Laurie Guiney

R. Bruce Hale
Lynn A. Hale

John Heins
Eileen D. Grunwald

Constance A. Hendry
The Insurance Source, Inc.

Donna M. Hill
Stephanie Austin
Danielle Butler
Joan Hatch

Randy and Melanie Murray
Robert Schruender
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Diocese of Manchester
CMC Healthcare Resources

- Allergy
- Ambulatory Medicine
- Anesthesiology
- Bariatrics
- Behavioral Health
- Breast Health
- Cardiology
- Cardiovascular Surgery
- Colorectal Disease
- Dental
- Dermatology
- Diabetes
- Emergency Medicine
- Endocrinology
- Endoscopy
- ENT (Otolaryngology)
- Gastroenterology
- General Surgery
- Hematology/Oncology
- 24/7 Hospitalist Medicine
- Infectious Disease
- Infusion Therapy
- Laboratory
- Maternal Health
- Neurology
- Neurosurgery
- Newborn Care
- OB/GYN
- Obesity Treatment Center
- Ophthalmology
- Orthopaedic Surgery
- Pain Management
- Pathology
- Physical & Occupational Therapy
- Plastic Surgery
- Podiatry
- Primary Care
- Psychiatry
- Pulmonary Disease
- Radiology
- Rehabilitation
- Rheumatology
- Sleep Center
- Social Work
- Stroke Care
- Surgical Care
- Thoracic Surgery
- Urgent Care
- Urology
- Vascular
- Weight Loss
- Wound Care

Primary Care Practice

Locations

- Amoskeag Family Practice, Manchester
- Family Health & Wellness Center at Bedford
- Family Physicians of Manchester
- Goffstown Family Practice
- Granite State Internal Medicine, Bedford
- Highlander Way Internal Medicine, Manchester
- Hooksett Primary Care
- Lakeview Internal Medicine at Hooksett Medical Park
- Queen City Medical Associates, Manchester
- Urgent Care, Bedford
- Webster Street Internal Medicine, Manchester
- Willowbend Family Practice, Bedford

Healthcare Partnerships

CMC’s New England Heart & Vascular Institute physicians care for patients at the following facilities:

- Androscoggin Valley Hospital
  - Berlin, NH
- Huggins Hospital
  - Wolfeboro, NH
- Monadnock Community Hospital
  - Peterborough, NH
- Overlook Medical Park
  - Derry, NH
- Parkland Medical Center
  - Derry, NH
- St. Joseph Hospital
  - Nashua, NH
- Speare Memorial Hospital
  - Plymouth, NH
- Upper Connecticut Valley Hospital
  - Colebrook, NH

CMC provides bariatric services at Androscoggin Valley Hospital, Berlin, NH

allwell™ – network of doctors
Granite Health – network of hospitals
BASC - Bedford Ambulatory Surgical Center
Center for Telehealth – Telestroke program
Dartmouth-Hitchcock Norris Cotton Cancer Center
Dartmouth Pulmonary Medicine Group
Diocese of Manchester
Families in Transition
Farnum Center
The Genavix Wellness Network / Executive Health & Sports Center
Greater Manchester Community Health Needs Assessment
Home Health and Hospice Care
Manchester Monarchs
NH American Heart Association
New Horizons for New Hampshire
Nursing homes, including:
   Bedford Hills Center
   Hillsborough County Nursing Home
   Mt. Carmel Rehabilitation and Nursing Center
   Ridgewood Center
   St. Teresa’s Health Care Center
   Organization for Refugee and Immigrant Success

Educational Partnerships
American International College
Bay Path University
Boston College
Boston University
California College/Independence
Colby Sawyer
Creighton University
Dartmouth College
Fitchburg State University
Franklin Pierce University
George Washington University
Georgetown University
Goffstown Fire
Great Bay Community College
Hesser College
Husson University
Keene State College
Manchester Community College
Mass College of Pharmacy
Mass General Institute
Nat’l Inst of First Assisting
NECB and Finance
New England EMS Institute
New Hampshire Tech Institute- Concord’s Community College
NH Institute for Therapeutic Art
NHMSI
Northeastern University
Northern Essex Community College
Passaic County Community College
Plymouth State University
Quinnipiac University
Regis College
River Valley Community College
Rivier University
Sacred Heart University
Saint Anselm College
Saint Joseph’s College
Saint Joseph’s School of Nursing
Salter School
Seacoast Career Schools
Simmons College
Southern NH University (SNHU)
Southern University of NY (SUNY)
The Catholic University
U Mass Boston
U Mass Lowell
U Mass Worcester
UNH
UNH – Manchester
University of Hartford
University of New England
University of Phoenix
University of South Alabama
University of Southern ME
University of VT
Walden University
Wentworth Institute of Technology
Worcester State College

Dr. Pepe and Chris Eno, Director of Materials Management, accept the Yankee Alliance 2015 Savings Award.
Awards and Accreditations

Re-accreditation in adult echocardiography by The Intersocietal Accreditation Commission (June 2016)

Yankee Alliance recognizes CMC with 2015 Savings Award for driving down the cost of items through bulk purchasing (May 2016)

CMC receives “Get With The Guidelines - Stroke Gold Plus Quality Achievement Award (May 2016)

Cribs for Kids recognizes CMC as NH’s only Silver Safe Sleep Leader (April 2016)

Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program issues CMC national accreditation as a Comprehensive Center (January 2016)

CMC’s cardiac care receives a 4-star rating from the American College of Cardiology (December 2015)

American College of Radiology issues accreditation for CT (December 2015) MRI (April 2016)

CMC is the only hospital in NH to be fully accredited by the Association for the Accreditation of Human Resource Protection Programs (December 2015)

Becker’s Hospital Review: 130 Nonprofit Hospital and Health Systems CEOs to Know (Nov 2015)
53 Hospitals with the lowest heart attack mortality rates (Nov 2015)
100 Physician Leaders to Know 2015 (Oct 2015)
100 Physician Leaders of Hospitals and Health Systems 2015 (Oct 2015)
100 Hospitals with Great Heart Programs (Oct 2015)

Recognized with SEVEN 2015 Union Leader Readers’ Choice Awards (July 2015):
Best Hospital—Overall
Best Hospital—Cardiac Care
Best Childbirth Center—The Mom’s Place
Best Weight Loss Center—Obesity Treatment Center
Best Hospital—Emergency Care (Honorable Mention)
Best Physical Therapy—Outpatient Rehabilitation Services (Honorable Mention)