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## ***UNACCEPTABLE SPECIMENS***

In the event a specimen is deemed unacceptable, the ordering provider will be made aware of the status of the specimen and related testing as soon as possible.

The laboratory reserves the right to reject specimens that are:

- Improperly labeled - including but not limited to, missing two unique patient identifiers, incorrect spelling, or wrong date of birth.
- Resulting from inappropriate patient preparation for the test.
- Missing clinical information necessary for the interpretation of the test.
- Missing collection date and time.
- Submitted without an order or patient demographic information.
- Submitted in an inappropriate container to perform the test.
- Shipped or stored in unsuitable transport media.
- Submitted in an expired container/tube.
- Submitted in an inadequately filled tube.
- Submitted in specimen collection containers were leaking.
- Submitted in a way that may pose a safety hazard.
- Hemolyzed or unexpectedly clotted.
- Not maintained at optimum specimen storage /transport temperatures.
- Received after expected delivery time to the lab was exceeded.
- Compromised because the integrity of the specimen was not maintained.

Note:

For those specimens identified as irretrievable and suboptimal, testing can only occur when permission is given by signature of the ordering provider and/or approved by the pathologist. A Disclaimer will be appended to the test result stating the suboptimal condition.

The ordering provider/patient will be notified if recollection is desired.